



## **Service Contract**

### **Terms and Conditions**

#### **1. Relationship and Responsibilities**

- 1.1. The Owner retains the services of Greyt Escapes Dog Walking & Pet Sitting Services (known hereafter as 'GE') as an independent contractor and not as an employee.
- 1.2. GE shall be responsible for their insurance and all statutory declarations and payments regarding tax and VAT as applicable.
- 1.3. GE undertakes to perform the agreed services in an attentive, reliable and caring manner, and the Owner undertakes to provide all necessary information to assist in this performance.
- 1.4. GE undertakes to notify the Owner of any occurrence pertaining to the dog(s) which may be relevant to the care and well-being of the dog(s).
- 1.5. GE will be equipped with waste bags and will duly remove the dog's faeces from all public places.
- 1.6. GE reserves the right to walk other compatible dogs at the same time but undertakes to limit the number of dogs walked with one person to six.
- 1.7. The Owner will provide suitable collars, harnesses or leads as approved by GE, as well as muzzles or coats if required.
- 1.8. GE shall not be obliged to perform any other duties except those specified on the Owner's agreement form.

## **2. Compensation**

GE shall be paid according to the Owner's Agreement Form.

## **3. Duration**

This contract shall come into effect on     /     /2020 and shall terminate when either party gives seven days written notice of termination.

## **4. Cancellation or Early Termination**

- 4.1. Either party may terminate this Contract a minimum of seven days prior to the first scheduled visit without incurring penalties or damages.
- 4.2. Cancellation by the Owner of scheduled services with less than seven days' notice may be charged at the full rate or rescheduled at the discretion of GE.
- 4.3. Where GE, as sole proprietor, needs to cancel a scheduled service due to unforeseen circumstances, they may appoint a substitute walker with the approval of the Owner, and any difference in the fees charged shall be for the account of GE.
- 4.4. Should any dog become aggressive or dangerous, GE may terminate this Contract with immediate effect.
- 4.5. Any wrongful or misleading information in the Agreement Form may constitute a breach of terms of this Contract and be grounds for instant termination thereof.
- 4.6. Termination under the circumstances described in 4.4 or 4.5 above, shall not entitle the Owner to any refunds nor relief of any outstanding payments due.

## **5. Liability**

- 5.1 GE will carry liability insurance relative to the services performed for the Owner. A copy of the insurance policy is available for the Owner to make themselves familiar with its content.
- 5.2 GE accepts no responsibility for any breach of security or loss of or damage to the Owner's property if any other person has access to the property during the term of this agreement.

5.3 GE shall not be liable for any mishap of whatsoever nature which may befall a dog or caused by a dog who has unsupervised access to the outdoors.

5.4 The Owner shall be liable for all medical expenses and damages resulting from an injury to GE caused by the dog as well as damage to the Owner's property.

5.5. GE is released from all liability related to transporting dog(s) to and from any veterinary clinic, the medical treatment of the dog(s) and the expense thereof.

## **6. Emergencies**

In the event of an emergency, GE will contact the Owner at the numbers provided on the Agreement Form to confirm the Owner's choice of action. If the Owner cannot be reached, alternative emergency contacts as stated on the Agreement Form will be contacted. Failing this, GE is authorised to transport the dog(s) to the listed veterinarian.

## **7. Security**

GE warrants to keep safe and confidential all keys, remote control entry devices, access codes and personal information of the Owner and to return same to the Owner at the end of the contract period or immediately upon demand.

## **8. Whole Agreement**

This Greyt Escapes Dog Walking & Pet Sitting Services Contract constitutes the sole and entire contract between the parties regarding the subject matter hereof and the parties waive the right to rely on any alleged expressed or implied provision not contained therein. Any alteration to this contract must be in writing and signed by both parties.

**Owners Signature:**

**Printed Name:**

**Greyt Escapes:**

**Printed Name:**

**Date:**

